LIST OF REQUIREMENTS AND CONSIDERATIONS WE MUST HAVE FROM ALL OF OUR CLIENTS:

- 1. <u>VACCINES</u>: We must have a copy of your dog's proof of recent vaccines: DHPP, Rabies, Bordetalla. You will not be allowed in class without these. These records can be mailed with your payment or scanned by you or your vet and emailed to: tinaferner@netzero.net
- 2. <u>WAIVER</u>: We must have a signed copy of our waiver form by anyone who enters our building. If a minor (< 18 years old), must be signed by a parent.
- 3. <u>PAYMENT:</u> Prepayment is required to reserve your spot in class. Class size is limited and we will not hold a spot without payment. There will be NO REFUNDS if you cancel less than 2 weeks prior to class. If you cancel greater than 2 weeks prior to class, you will receive 100% of your fee toward another class or session. We accept only cash or checks. Please make checks out to **Canine Karma** and send checks to Tina Ferner: 2370 Amara Dr, Toledo, OH 43615.
- 4. <u>MAKE UP CLASSES</u>: No make up classes will be given if you are absent for a class. If Canine Karma must cancel a class due to weather or unforeseen circumstances, we will offer a make up class for you.
- 5. <u>DOG HANDLER:</u> It usually works best for there to be one primary handler that works with the dog in class. This handler must be >18 years old. However, friends and family members may attend any/all classes. Children between 10-17 years of age must have a parent present with them. Children <10 years old must have an adult with them that is NOT participating in the training sessions.
- 6. <u>EQUIPMENT</u>: We use ONLY humane training techniques and equipment. This means NO shock collars, prong collars, choke chains. Approved equipment: buckle collars, harnesses, Gentle leader head halters, and martingale collars. NO retractable leashes! 6 foot leather leashes work well; nylon leashes are OK, but can slip if dog pulls.
- 7. <u>DOGS AND GREETINGS</u>: Dogs must always be on a leash when in or around our facility. DO NOT let your dog "say hi" to other dogs or people in class. This means no sniffing, approaching or greeting. We may have exercises where dogs meet and greet each other on leash or meet and great other people in class, but allow instructor to facilitate these to be sure these are relaxed and comfortable greetings. This will be strictly enforced as our goal is to have dogs' attention on the handler. If your dog is staring too long (i.e. 3-5 seconds) at another dog or person, please get their attention back on you either by calling name or bringing treat in front of their nose and back to you. This rule does
- 8. <u>CLEAN UP AFTER YOUR PUP!</u> We work hard at maintaining a clean training environment. Our studio is used not only for dog training but also for private consults, yoga and other holistic services. Please join us in doing all we can to prevent accidents and always clean up after your pup! Bring your own poop bags, but if you have forgotten, we always have extra at Canine Karma.
- 9. <u>CLASSES START PROMPTLY AT TIME SCHEDULED</u>: Please arrive early to potty your dog prior to class. Please use the area near the dumpster for this. Please bring your own poop bags to use in case it is needed. Feel free to excuse yourself during class if you think your dog needs "to go". Classes start on time.
- 10. "CONSULT AREA": Our consult area (the cozy area with sofa and love seat) is a "no dog zone". It is a place where our human clients can come and relax

- without their dog to talk about behavior issues, read a book, or talk about tough end of life decisions they may need to be making for their beloved canine. Please respect our intention for this space by preventing your dog from entering this area. We may have it partitioned off to make it easier:)
- 12. <u>CONSENT FOR PHOTO OR VIDEO</u>: We occasionally take photos or short video clips of our classes as well as our students upon graduation. These MAY be posted on Facebook or used for illustration for future purposes. By signing below, you give Canine Karma consent to do this.
- 13. <u>PERMISSION TO CONTACT YOUR VETERINARIAN</u>: By signing below you give Canine Karma permission to contact your veterinarian to share information about your dog or to provide a "progress report".
- 14. <u>IF YOUR DOG IS ILL:</u> If he/she has vomited or had diarrhea 48 hours prior to your appointment day, your dog should not come to class.

I have read and agree to the a	ibove	
Print Name		
Sign Name		
Dog's Name		
Dog's Age and Breed		
Address		
Phone		
Email		
Emergency Contact (Name/Ph		
Today's Date	Date of your first session	