LIST OF REQUIREMENTS AND CONSIDERATIONS WE MUST HAVE FROM ALL OF OUR CLIENTS:

- 1. <u>VACCINES</u>: We must have a copy of your dog's most recent vaccines: DHPP, Rabies, Bordetalla. You will not be allowed in class without these. These records can be mailed with your payment or your vet can scan and email to: tinaferner@netzero.net
- 2. <u>WAIVER</u>: We must have a signed copy of our waiver form by anyone who enters our building. If a minor (< 18 years old), must be signed by a parent.
- 3. <u>PAYMENT:</u> Prepayment is required to reserve your spot in class. Class size is limited and we will not hold a spot without payment. There will be NO REFUNDS if you cancel less than 2 weeks prior to class. If you cancel greater than 2 weeks prior to class, you will receive 100% of your fee toward another class or session. We accept only cash or checks. Please make checks out to **Canine Karma** and send checks to Tina Ferner: 2370 Amara Dr, Toledo, OH 43615.
- 4. <u>MAKE UP CLASSES</u>: No make up classes will be given if you are absent for a class. If Canine Karma must cancel a class due to weather or unforeseen circumstances, we will offer a make up class for you.
- 5. <u>DOG HANDLER:</u> It usually works best for there to be one primary handler that works with the dog in class. However, other family members or friends are welcome to join the class and are usually beneficial to the socialization process. The handler must be >18 years old. Children between 10-17 years of age must have a parent present with them. Children <10 years old must have an adult with them that is NOT participating in the training sessions.
- 6. <u>EQUIPMENT</u>: We use ONLY humane training techniques and equipment. This means NO shock collars, prong collars, choke chains. Approved equipment: buckle collars, harnesses, Gentle leader head halters, and martingale collars. NO retractable leashes! 6 foot leather leashes work well; nylon leashes are OK, but can slip if dog pulls.
- 7. <u>DOGS AND GREETINGS</u>: Dogs must always be on a leash when in or around our facility. During this class, we will have an opportunity for our puppies to greet other pups and people. Please work within the framework of the class (wait for appropriate time) to make sure it is a comfortable experience for your pup. Not all pups are comfortable with other dogs in their space. PLEASE RESPECT THIS!! If your dog is staring too long (i.e. 2-3 seconds) at another dog or person in class, please get their attention back on you either by calling their name or bringing a treat in front of their nose and back to you.
- 8. <u>CLEAN UP AFTER YOUR PUP!</u> We work hard at maintaining a clean training environment. Our studio is used not only for dog training but also for private consults, yoga and other holistic services. Please join us in doing all we can to prevent accidents and always clean up after your pup!
- 9. <u>CLASSES START PROMPTLY AT TIME SCHEDULED:</u> Classes start on time. Please arrive early to potty your dog prior to class. Please use the area near the dumpster for this. Please bring your own poop bags to use in case it is needed. Feel free to excuse yourself during class if you think your dog needs "to go". There will also be reminders in class for a potty break.
- 10. "CONSULT AREA": Our consult area (the cozy area with sofa and love seat) is a "no dog zone". It is a place where our human clients can come and relax

- without their dog to talk about behavior issues, read a book, or talk about tough end of life decisions they may need to be making for their beloved canine. Please respect our intention for this space by preventing your dog from entering this area. We may have it partitioned off to make it easier:)
- 12. <u>CONSENT FOR PHOTO OR VIDEO</u>: We occasionally take photos or short video clips of our classes as well as our students upon graduation. These MAY be posted on Facebook or used for illustration for future purposes. By signing below, you give Canine Karma consent to do this.
- 13. <u>PERMISSION TO CONTACT YOUR VETERINARIAN</u>: By signing below you give Canine Karma permission to contact your veterinarian to share information about your dog or to provide a "progress report".
- 14. <u>IF YOUR DOG IS ILL:</u> If he/she has vomited or had diarrhea 48 hours prior to your appointment day, your dog should not come to class.

I have read and agree to the a	ibove	
Print Name		
Sign Name		
Dog's Name		
Dog's Age and Breed		
Address		
Phone		
Email		
Emergency Contact (Name/Ph		
Today's Date	Date of your first session	