

LIST OF REQUIREMENTS AND CONSIDERATIONS WE MUST HAVE FROM ALL OF OUR CLIENTS:

1. VACCINES: We must have a copy of your dog's most recent vaccines: DHPP, Rabies, Bordetella (recommended). You or your vet can scan these records and email to: tinaferner@netzero.net
2. WAIVER: We must have a signed copy of our waiver form by anyone who enters our building. If a minor (< 18 years old), must be signed by a parent.
3. PAYMENT: Full payment is required to reserve your spot in our Reactive Dog Protocol. Payment can be made online (www.caninekarma.org and click Reactive Dog Protocol) or sent as a check made out to Canine Karma and mailed to THIS address: Tina Ferner 2370 Amara Dr, Toledo, OH 43615.
4. REFUNDS: There are no refunds given on any training packages.
5. CANCELLATION POLICY: IF YOU CANCEL A CLASS LESS THAN 48 HOURS PRIOR TO YOUR CLASS TIME (OR DO NOT SHOW FOR A CLASS) THAT CLASS WILL BE FORFEITED BY YOU AND WILL BE DEDUCTED FROM THE PROTOCOL. If you cancel/reschedule more than 3 classes during the protocol, one of those classes will be forfeited.
6. MAKE UP CLASSES: If Canine Karma must cancel a class due to weather or unforeseen circumstances, we will offer a make up class for you.
7. DOG HANDLER: It usually works best for there to be one primary handler that works with the dog in class. This handler must be >18 years old. However, partners or family members are welcome and can take turns working the dog if desired. Children between 10-17 years of age must have an adult present with them other than the one working the dog during private lessons. Children <18 years old will not be allowed to attend group lessons in which we are working more than one dog.
8. EQUIPMENT: We use ONLY humane training techniques and equipment. This means NO shock collars, prong collars, choke chains. Approved equipment: buckle collars, harnesses, Gentle leader head halters, and martingale collars. NO retractable leashes! 6 foot leather leashes work well; nylon leashes are OK, but can slip if dog pulls.
9. DOGS AND GREETINGS: Dogs must always be on a leash when in or around our facility. The trainers will approach your dog as they feel comfortable while taking into account the dog's cues and willingness.
10. CLEAN UP AFTER YOUR DOG! Sanitation is a HIGH priority at Canine Karma. We work hard at maintaining a clean training environment. Please join us in doing all we can to prevent accidents and always clean up after your pup!
11. CLASSES START PROMPTLY AT TIME SCHEDULED: Please arrive a couple of minutes early, park away from other cars. Wait in your car until we wave you in. At THAT time, PLEASE POTTY YOUR DOG IMMEDIATELY PRIOR TO COMING INTO STUDIO (even if he/she has gone before coming to studio) and use the large grassy area across from lot- NOT the area immediately in front of our door. It is a safety priority that each team enters and exits the building safely and in a controlled fashion, so please be sure to follow this rule. Have your treats on you as you come in the building so you are prepared to get your dog's attention if needed. Please bring your own poop bags to use in case it is needed. Feel free to excuse yourself during class if you think your dog needs "to go". Classes start on time and door is locked after we start.

12. Consent to consult your veterinarian with any behavioral concerns, suggestions or updates.
13. CONSENT FOR PHOTO OR VIDEO: We occasionally take photos or short video clips of our classes as well as our students upon graduation. These MAY be posted on Facebook or used for illustration for future purposes. By signing below, you give Canine Karma consent to do this.
14. IF YOUR DOG IS ILL: Please contact to reschedule your appointment. If he/she has vomited or had diarrhea 48 hours prior to your appointment day, please reschedule.
15. Consent to contact your veterinarian for information sharing which may involve acquiring information from your dog's records and/or providing information to your veterinarian about our behavioral sessions.

I have read and agree to the above

Print Name _____

Sign Name _____

Dog's Name _____

Dog's Age and Breed _____

Address _____

Phone _____

Email _____

Emergency Contact (Name/Phone) _____

Today's Date _____ Date of your first session _____